STOREMATE CO., LTD.

SUSTAINABLE DEVELOPMENT REPORT



2024

Prepared by:

MR. TANWA LONGTHONG

Managing Director

MS. WALEERAT NOINART Asst. Managing Director

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The Message From Our Asst. Managing **Director**



Our continues journey!

Storemate is a trusted name in the steel industry in Thailand, and it has done so by having the right combination of efficient employees, dedicated production processes, and a progressive effort to build long-term relationships with external stakeholders. We started and continued our journey with a passion dedication establish to provides organization that possible solutions through innovation.

I. Business Overview

Storemate Co., Ltd. is now entering the next phase of business growth as a supplier of premiumgrade steel materials and offers services: heat treatment and semi-finished metal fabrication for finished metal parts for all domestic manufacturing industries.

We have proven that the products and services we continue to offer help and promote strength in the domestic manufacturing industry through technology to produce world-class quality products from Germany. It helps us to become a leader in what we can do in the future.

For almost ten (10) years in the business, we have believed in investing in strategic Environmental, Social, and Governance (ESG) approaches. We are adopting and iterating this platform to create further business value and growth. Moreso, we are taking care of the overall business ecosystem and having the ability to conduct business sustainably.

How do we do it? We will do it by following systematic care for our environment and ensuring the production process meets the appropriate international standards. We have been aiming to become the leader in production using innovative modern machinery with the support of the motivated and engaged workforce in the organization. Now, we deliver environmentally friendly products and reduce waste from the production to delivery process. We reduce gas emissions and focus on achieving world-class standards with a guarantee to lead a good production and distribution culture.

MS. WALEERAT NOINART

Asst. Managing Director & Corporate Lawyer



Message From The International **Business Management**

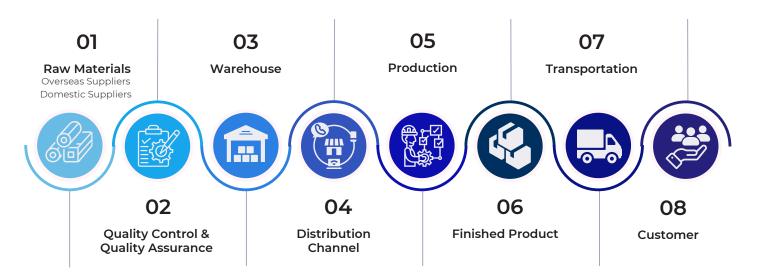
World-class Quality

We continue to bring world-class products to support and increase the efficiency of the materials in your manufacturing and production process.

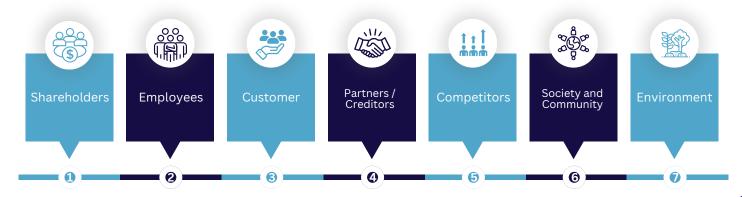
Ms. Nimpha Vicente International Business Manager



Business Value Chain



Important Stakeholders in the Business Value Chain



Message From The Engineering Department

Metallurgical Expertise

We are advanced in metallurgical knowledge. We don't only sell, but we help manufacturers in the steel industry choose the perfect match materials for their products based on their required properties.

Mr. Kridchai Meenayootin Head of Engineering



II. Sustainability Performance Result

Materiality Topics

Storemate Co., Ltd. is conducting business under the awareness of environmental, social, and governance impacts by giving importance to the factors that affect both forms (Double Materiality), the impact from business activities and trading partners (Outward Impact), and the impact from the topics affecting the business (Inward Impact). Therefore, the Executive Management agreed to appoint an ESG committee on February 14, 2024, with the Managing Director as committee chairman.

To analyze and take action on various aspects related to ESG, last February 15, 2024, the ESG Committee held a meeting to prepare an ESG plan under consultation of Associate Professor Dr. Wutthi Sukcharoen by identifying sustainability topics that affect the company both positively and negatively in the short, medium and long term through the company's value chain.

The ESG Committee had set criteria to assess the impact level of the topics on the company, the level of expectations from stakeholders, and the dissemination. The committee determined goals, strategies, action plans, and stakeholders together with the relevant agencies.

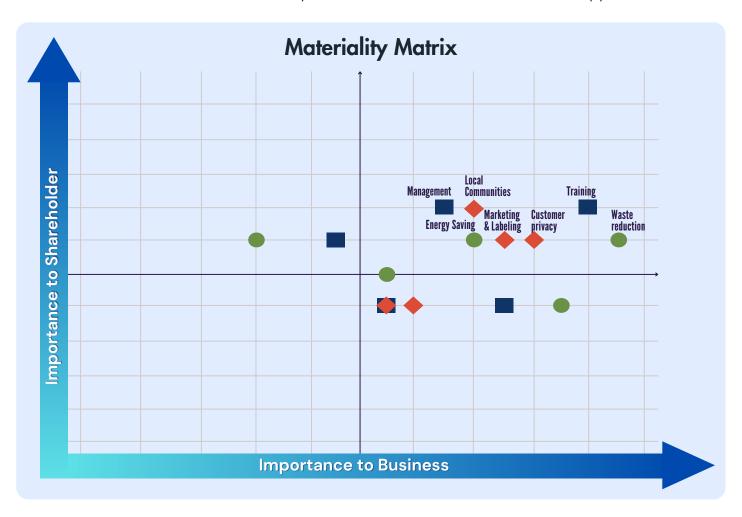
The committee presented the key ESG topics and action plans to external experts, requested approval from the Board of Directors, and revised them according to the recommendations.



Summary of Materiality Topics Regarding Sustainability

Storemate Co., Ltd. changed its process and methods to identify the key for sustainability topics with the guidance and principles of Associate Professor Dr. Wut Sookcharoen, provided an overview of the positive and negative impacts of the business operations to significant stakeholders in the short, medium, and long term facing the trend of technological innovation. Here are some topics that are affecting business operations: consumer behavior demographically changes, the increase of healthy elderly, globalization, war, economy, society, environment, and intense competition.

Therefore, Storemate Co., Ltd. prepared a sustainability report based on international standards and disclosed it to the public to create sustainable business opportunities.









Message From The Factory Manager & Product Developer



Storemate is the center of international standard steel, committed to providing one-stop services. We ensure all the materials provided always meet the specifications that our customers require. We pledge to develop and bring the best product to needs of the domestic sustain the manufacturing industry.

Mr. Kosin Sinthoo Factory Manager & Product Developer

Environmental Implementation Result Environmental Policy

Storemate Co., Ltd. is still exercising its commitment to operate the business in an environmentally conscious way and considering the different impacts of business processes on the environment, whether it is direct or indirect impact.

Result

Environmental Material Topics	Strategy	Action	Target	Result
1. Energy Saving	Analyze energy usage in every business process and develop an efficient consumption.	 Reduce energy consumption in the production process. Reduce energy consumption in transportation. Reduce energy consumption in transportation. 	15%	
2. Waste Reduction	Analyze waste management in every business process, establish guidelines, and promote waste reduction.	 Reduce scraps from steel cutting. Reduce waste from consumable materials. Reduce office waste. 	15%	



Message From The Assistant Sales Manager

One team, one goal!

Our team aims to win people's trust by providing sufficient materials valuing customers' needs. In Storemate, we are family. Your success is also our success.

Ms. Janejira Ruenthai Assistant Sales Manager



Social Implementation Result Social Policy

Storemate Co., Ltd. is mindful of operating the business by considering the impact on employees, society, and other stakeholders.

Result

Social Material Topics	Strategy	Action	Target	Result
1. Training	Provide surveys for employees' training needs and appropriate training for the required skills.	 Prepare for the training required. Make an annual training plan. Arrange training according to plan. 	100%	
2. Local Communities	Establish a rapport with the surrounding communities and survey expectations to avoid complaints.	1. Examine communities' perceptions and expectations towards the company. 2. Organize joint activities between the company and the community. 3. Provide a community communication channel for feedback and complaints.	100%	

Good Governance Implementation Result Good Governance Policy

Storemate Co., Ltd. has been conducting business with transparency and fair competition.

Result

Governance Material Topics	Strategy	Action	Target	Result
1. Customer Privacy	-	 Create policies and guidelines for maintaining customer information confidentiality. Educate awareness among employees about customer information. A security system for customer information is created, such as password for verification. 	100%	
2. Management	Study and apply management practices with good governance.	 The heads of each department can help to express their opinions. Evaluation and development of the management department and independent executive director. Prepare a Skill Matrix. 	100%	
3. Marketing and Labeling	Set guidelines and apply marketing with good governance.	 Prepare a marketing practice manual. Practice usage of the marketing manual. Inspection and evaluation of the marketing department's output. 	100%	

Message From The Sales Coordinator Supervisor

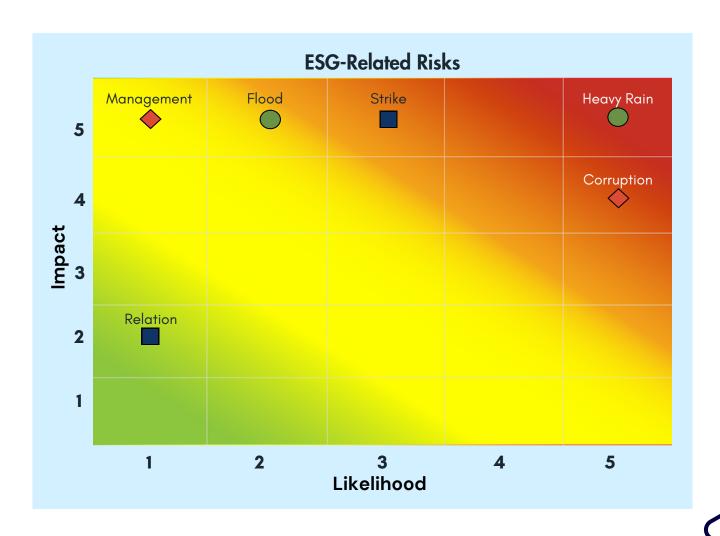


We guarantee the quality!

Storemate is a company with customer loyalty management services. We build genuine connections, respond to customer feedback, consistently provide high-quality service, and maintain values toward our customers.

Ms. Kawinlada Kruttha Sales Coordinator Supervisor

III. Risk Management



III. Risk Management

Environmental Risks: Rain, Storms (Heavy Rain)

Impact on business are damaged products, delayed shipping, and compensation costs incurred.

Implementation

- 1. There is rain protection equipment during transportation.
- 2. The ordered materials from overseas will consider the time of delivery.

Social Risks: Employees Strike (Strike)

The impact on business is interruption, customers not receiving products, sales, and company reputation affected.

Implementation

- 1. Comply with the law of labor.
- 2. There is a channel for employees to make complaints.
- 3. Provide employee satisfaction survey.

Governance Risk: Corruption

Impact on business The company's reputation, credibility, and business opportunities will be deprived.

Implementation

- 1. Provide the channel to report any clue if corruption is detected.
- 2. There is a surveillance system.

Contact Us:



Phone Number **034-450-683**



Email Address storemate@outlook.co.th



Office Address

98 Moo 4, Khlong Maduea, Krathum Baen, Samut Sakhon, Thailand 74110

